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Test Results for: jane moyer

Company Name: TBS Standards Demo Account

**Test Name:** Technology Literacy Test

Test Date: 10/15/2007

**Elapsed Time:** 00:20:32

Questions Correct: 78 out of 82

**Percent Correct: 95%** 

Percentile Ranking: 90

**Global Average:** 70%

# **Detail Score Report**

Status	Topic	Type	Level	Time
Correct	Monitor	Hardware	Basic	00:00:05
Correct	Hard Disk	Windows	Basic	00:00:06
Correct	Virus Risk	Safety	Basic	00:00:11
Correct	Internet Usage	Internet	Basic	00:01:33
Correct	CDs and DVDs	Hardware	Basic	00:00:04
Correct	Identifying Internet Terms	Internet	Basic	00:00:07
Correct	Viruses	Safety	Basic	00:00:20
Correct	Copy and Paste	Windows	Basic	00:00:12
Correct	File Deletion	Windows	Basic	00:00:11
Correct	Storage	Windows	Basic	00:00:06
Correct	Storing Work	Windows	Basic	00:00:08
	Correct	Correct Monitor Correct Hard Disk Correct Virus Risk Correct Internet Usage Correct CDs and DVDs Correct Terms Correct Viruses Correct Copy and Paste Correct File Deletion Correct Storage	Correct Monitor Hardware Correct Hard Disk Windows Correct Virus Risk Safety Correct Internet Usage Internet Correct CDs and DVDs Hardware Correct Identifying Internet Terms Internet Correct Viruses Safety Correct Copy and Paste Windows Correct Storage Windows	Correct Monitor Hardware Basic Correct Hard Disk Windows Basic Correct Virus Risk Safety Basic Correct Internet Usage Internet Basic Correct CDs and DVDs Hardware Basic Correct Identifying Internet Terms Internet Basic Correct Viruses Safety Basic Correct Copy and Paste Windows Basic Correct File Deletion Windows Basic Correct Storage Windows Basic

12	Correct	Manipulating Windows	Windows	Basic	00:00:15
13	Correct	Mail Manipulation	Email	Basic	00:00:07
14	Correct	Replying to Email	Email	Basic	00:00:10
15	Correct	Terminology	Windows	Basic	00:00:09
16	Correct	Clicking Files	Windows	Basic	00:00:08
17	Correct	Data Editing	Windows	Basic	00:00:18
18	Correct	Communication	Internet	Basic	00:00:19
19	Correct	Terminology	Windows	Basic	00:00:15
20	Correct	Refresh	Internet	Basic	00:00:17
21	Correct	Excel File Extensions	Software	Basic	00:00:04
22	Correct	Connecting a Computer to a Network	Hardware	Basic	00:00:35
23	Correct	Troubleshooting Volume	Windows	Basic	00:00:12
24	Correct	Email	Software	Basic	00:00:14
25	Correct	Mouse Use	Software	Basic	00:00:37
26	Correct	Keyboard Shortcuts - Copy	Software	Basic	00:00:03
27	Correct	Keyboard Shortcuts - Paste	Software	Basic	00:00:08
28	Correct	Word File Extensions	Software	Basic	00:00:04
29	Correct	Installing Printers	Hardware	Basic	00:00:05
30	Correct	Linking Computers	Hardware	Basic	00:00:20
31	Correct	Hardware Recognition	Hardware	Basic	00:00:08
32	Correct	Storing Temporary Information	Hardware	Basic	00:00:16
33	Correct	Minimizing a Window	Windows	Basic	00:00:07
34	Correct	Recycle Bin	Windows	Basic	00:00:05
35	Correct	Flashing Line	Software	Basic	00:00:06
36	Correct	Computer Care	Hardware	Basic	00:00:07
37	Correct	Media	Hardware	Basic	00:00:38
38	Correct	Understanding the Internet	Working Capital Management	Basic	00:00:11
39	Correct	What is the Internet?	Understanding the Internet	Basic	00:00:10
40	Correct	True / False	Understanding the Internet	Basic	00:00:04
41	Incorrect	True / False	<b>Quotation Marks</b>	Basic	00:00:04
42	Correct	True / False	Quotation Marks	Basic	00:00:06

43	Correct	True / False	<b>Quotation Marks</b>	Basic	00:00:06
44	Correct	True / False	Definitions	Basic	00:00:10
45	Correct	Definitions	Definitions	Basic	00:00:14
46	Correct	True / False	Understanding the Internet	Basic	00:00:04
47	Correct	Definitions	Definitions	Basic	00:00:14
48	Correct	True / False	Understanding the Internet	Basic	00:00:40
49	Correct	Browser Functionality	<b>Quotation Marks</b>	Basic	00:00:09
50	Correct	True / False	Understanding the Internet	Basic	00:00:06
51	Correct	True / False	<b>Quotation Marks</b>	Basic	00:00:09
52	Correct	Browser Functionality	Toolbar Operations	Basic	00:00:09
53	Correct	<b>Browser Functionality</b>	Toolbar Operations	Basic	00:02:06
54	Correct	Definitions	Understanding the Internet	Basic	00:00:14
55	Correct	True / False	Understanding the Internet	Basic	00:00:06
56	Correct	Definitions	Definitions	Basic	00:00:07
57	Correct	Definitions	Understanding the Internet	Basic	00:00:25
58	Correct	Definitions	Understanding the Internet	Basic	00:00:05
59	Correct	What is the Internet?	Understanding the Internet	Basic	00:00:06
60	Correct	True / False	Understanding the Internet	Basic	00:00:13
61	Correct	Use of Standard Reponses in Emails	Email Etiquette	Basic	00:00:23
62	Incorrect	Email Response Time	Email Etiquette	Basic	00:00:16
63	Correct	Spacing	Structure and Layout	Basic	00:00:05
64	Correct	Threads	Email Etiquette	Basic	00:00:09
65	Correct	Replying to Email	Structure and Layout	Basic	00:00:10
66	Correct	Abbreviations	Email Etiquette	Basic	00:00:14
67	Correct	Penalties	Legal Issues	Basic	00:00:08
68	Correct	Replying	Email Etiquette	Basic	00:00:14
69	Correct	Formatting	Formats	Basic	00:00:25
70	Correct	Signature Cards	Structure and Layout	Basic	00:00:08

71	Incorrect	Avoiding Misunderstanding	Email Etiquette	Basic	00:01:23
72	Correct	Replying to Email	<b>Email Etiquette</b>	Basic	00:00:12
73	Correct	Privacy Issues	<b>Email Etiquette</b>	Basic	00:00:11
74	Correct	Use of Capital Letters	<b>Email Etiquette</b>	Basic	00:00:13
75	Correct	Sending Email	Formats	Basic	00:00:08
76	Correct	Subject Line	<b>Email Etiquette</b>	Basic	00:00:04
77	Correct	Long Emails	<b>Email Etiquette</b>	Basic	00:00:10
78	Incorrect	Advantages of Email	<b>Email Etiquette</b>	Basic	00:00:26
79	Correct	Attachments	<b>Email Etiquette</b>	Basic	00:00:11
80	Correct	High Priority	Formats	Basic	00:00:12
81	Correct	cc Field	<b>Email Etiquette</b>	Basic	00:00:15
82	Correct	Gender	<b>Email Etiquette</b>	Basic	00:00:07

### **Question Level Statistics**

	Number of Questions	Number Correct	Total Percentage
Basic	82	78	95%
Total	82	78	95%

## **Question Type Statistics**

	Number of Questions	Number Correct	Total Percentage
Definitions	4	4	100%
Email	2	2	100%
Email Etiquette	15	12	80%
Formats	3	3	100%
Hardware	9	9	100%
Internet	4	4	100%
Legal Issues	1	1	100%
Quotation Marks	5	4	80%

Safety	2	2	100%
Software	7	7	100%
Structure and Layout	3	3	100%
Toolbar Operations	2	2	100%
Understanding the Internet	11	11	100%
Windows	13	13	100%
Working Capital Management	1	1	100%
Total	82	78	95%

### **Test Description**

This is a custom test.

- Test takers, please contact your test administrator or recruiter for scoring guidelines.
- Administrators, please refer to the Scoring Guidelines page within the Resources section of your Administration Center for scoring guidelines.

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