



# System Requirements for Internet

## Minimum Hardware Requirements for Multiple Choice (Technical or Skills) Assessments

If your system does not meet the requirements below, you may experience loss of data or graphics. Minimum hardware requirements include:

- 1. Internet Connection**  
**Minimum:** 56.6k Dial-up connection or faster  
**Recommended:** Digital Internet Connection (DSL, Cable Modem, T1 or T3)
- 2. Browser Requirements**  
**Microsoft Internet Explorer:** version 5.0 or higher  
**Netscape Navigator:** version 6.0 or higher  
**America Online:** AOL's browser is *not* supported. You may connect to the Internet with AOL, but then you must minimize AOL's browser and use one of the two supported browsers above.
- 3. CPU**  
**PC:** 486 dx2 (or equivalent) or higher  
**Mac:** 68040 or higher
- 4. RAM**  
**Minimum:** 16 MB or more  
**Recommended:** 32 MB or more
- 5. Screen Resolution**  
800 x 600 or higher

## Minimum Hardware Requirements for Interactive Assessments and Training

The requirements for interactive assessments (such as Microsoft Word 2000, Data Entry, Typing or Call Center Listening Skills) are slightly higher than the requirements for multiple choice assessments. If your system does not meet the requirements below, you may experience loss of data or graphics. Minimum hardware requirements include:

- 1. Internet Connection**  
**Minimum:** 56.6k Dial-up connection or faster  
**Recommended:** Digital Internet Connection (DSL, Cable Modem, T1 or T3)
- 2. Browser Requirements**  
**Microsoft Internet Explorer:** version 5.0 or higher  
**Netscape Navigator:** version 6.0 or higher  
**America Online:** AOL's browser is *not* supported. You may connect to the Internet with AOL, but then you must minimize AOL's browser and use one of the two supported browsers above.
- 3. CPU**  
**PC:** Pentium 100 (or equivalent) or higher  
**Mac:** Interactive assessments are only supported on Microsoft Windows-capable machines
- 4. RAM**  
**Minimum:** 32 MB or more  
**Recommended:** 64 MB or more
- 5. Operating System**  
Windows 98, NT 4.0 or higher  
*\* Interactive assessments are only supported on Microsoft Windows-capable machines \**
- 6. Screen Resolution**  
800 x 600 or higher
- 7. Java Virtual Machine**  
**Microsoft:** 3310 or higher  
**Sun:** 1.3.1 only  
If you like, you can get Sun Microsystem's Java Virtual Machine by clicking [here](#). If you are not comfortable completing the installation on your own, you may wish to ask a member of your company's Computer Support division for help.
- 8. Additional Requirements for Call Center Assessments**  
Sound Card  
Speakers or Headphones